

Guidelines for reporting infringements

Filehorst is an internet service that allows its users to upload files (hoster). It provides them with storage space and offers the generation of links to share the uploaded files over the internet. Filehorst itself does not upload files, does not categorize them, does not make them searchable, does not publish them and does not promote them. The links to the files and the file download pages on filehorst.de are known only to the user who uploaded them. Others can access them only through proactive sharing by this user. Sharing on or via filehorst.de itself is not possible. At the same time, Filehorst does not set or offer any incentives for uploading or sharing files but acts as a neutral intermediary of data without any active role.

Filehorst has a strict set of rules (<https://filehorst.de/agb.php?lang=en>) that its users must adhere to, and it strives to enforce compliance through a variety of measures. These measures are always oriented towards current German legal jurisdiction and the provisions of the Digital Millennium Copyright Act (DMCA). These efforts are driven not only by legal and moral obligations but also by the need to uphold agreements with advertising partners, which may serve as a source of financial support for Filehorst.

One of these measures, which can be viewed [here](#), involves the provision of a proactive abuse management system. This entails reporting violations through this abuse page (<https://filehorst.de/contact.php?type=abuse&lang=en>). **If you want to report files for deletion, the form „Reporting and remedy procedure regarding the presence of individual information for individuals and institutions" on that page must be completed. This is the only way to ensure effective and efficient processing of reports.** We will notify you by email about the receipt and processing of the deletion request.

The deletion of files that have been reported legitimately typically occurs within a few hours, but no later than 24 hours.

If you have any questions, please contact:

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