

## **Guidelines for the report of user violations/abuses**

Filehorst is an Internet service provider, which allows users to upload files of any kind. As a so-called „One-Click-Hoster“, it offers disk/storage space and the generation of links, with which uploaded files can be spread over the Internet. On the Filehorst page itself it is NOT possible to distribute those uploads.

Filehorst follows strict rules and standards (<http://filehorst.de/agb.php>) and tries to guarantee the adherence of such, with numerous measures and procedures. These are orientated towards the current German legislation and the specifications of the **DMCA**. The background of this effort is rooted not only in the legal and moral aspects of the circumstances, but also to assure the compliance of the contracts with our advertising partners, who mainly finance Filehorst.

One of the measures, which can be looked up [here](#), is the provision of a proactive abuse management-system. This system is designed to accept reports of violations via this abuse page. **In case that files should be deleted, the form to report violations/abuses needs to be completed and filled out. Only in that way, an efficient and effective handling of reports can be assured.** All users will be informed about the entrance and the handling of their reports via mail.

**The removal of data, which has been reported with justification, will normally take place within a few hours, but not later than 24 hours.**

For any further questions and concerns please contact:

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